



BUILT FOR FAMILY OFFICES

Consolidated View. Complex Reporting. Clear Oversight.



Sophisticated portfolio management, alternative investment tracking, and multi-generational wealth solutions for discerning family offices.



<b>Black Diamond for Family Offices</b>	<b>3</b>
<b>Key Capabilities Overview</b>	<b>5</b>
<b>Dedicated Implementation &amp; Service Model</b>	<b>15</b>
<b>Black Diamond by the Numbers</b>	<b>16</b>
<b>A Complete, Single-Source Solution</b>	<b>17</b>
<b>For More Information</b>	<b>18</b>

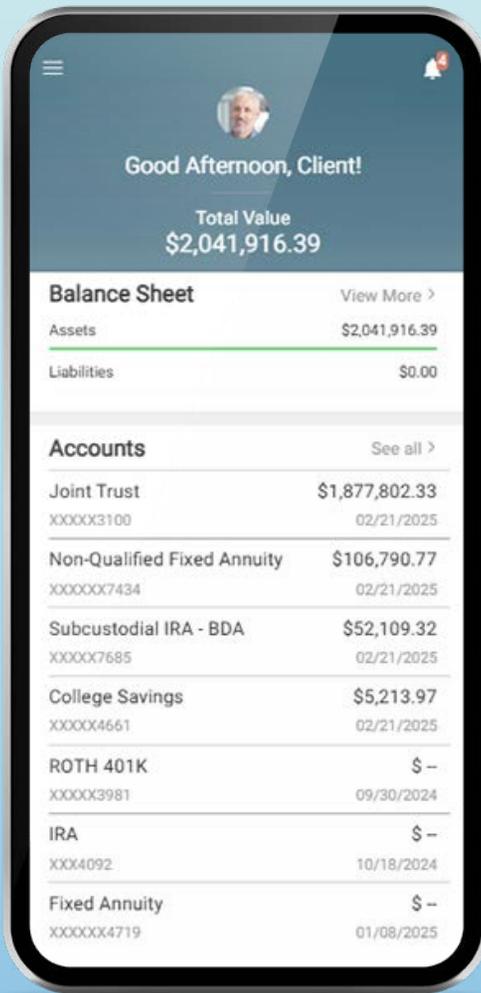


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## Discover SS&C Black Diamond® Wealth Solutions

### **Every Asset. All Generations. Powered by a Single Provider.**

Family office portfolios extend beyond stocks and bonds to include alternatives such as private businesses, real estate, private equity, and collectibles. Managing this complex, multi-generational wealth requires clear visibility and consolidated insight, which can be challenging without the right tools.



## Built to Manage Multi-Generational Wealth with Precision

Easily manage diverse ultra-high net worth portfolios with Black Diamond's comprehensive solutions like advanced reporting, alternative asset servicing, trust accounting, and interactive client engagement. Cloud-native and always accessible, the platform also connects to a vast ecosystem of integrations, all backed by white-glove support.

### Comprehensive Data Aggregation & Reporting

Unite alternatives, philanthropy, and partnerships with custodial accounts in robust household reporting.

### Multi-Generational Engagement

Connect with all generations through personalized, branded portals that deliver real-time insights, secure document sharing, and tailored communication.

### Operational Excellence

Streamline operations with an end-to-end solution for portfolio management, trust services, CRM, billing, and more – complemented by a vast network of third-party integrations.

### True Partnership

Benefit from proactive support and a dedicated service team that enhances the advisor experience and scales operations.

## Key Capabilities Overview

Explore the specifics of some of the core features that family offices value most.



**Data Aggregation & Accounting**



**Client Experience & Communications**



**Alternative Investment Servicing**



**Client Relationship Management (CRM)**



**Portfolio Management & Reporting**



**Trust Services**



**Business Intelligence & Research**



**Integrations**



**Billing & Revenue Management**

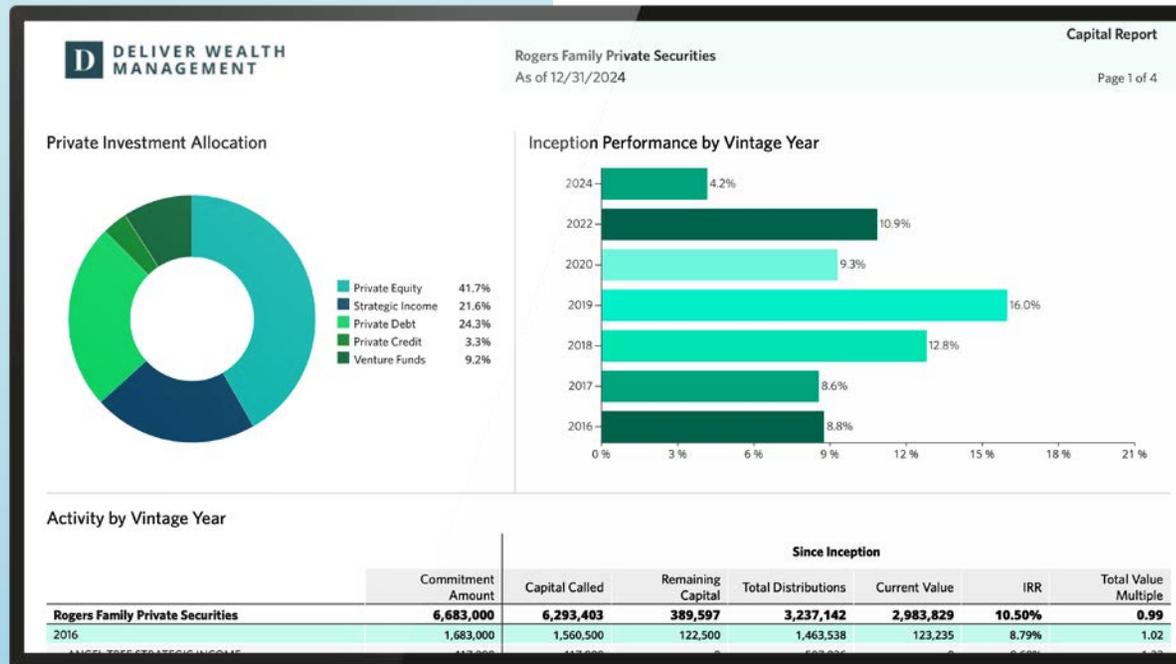


## Data Aggregation & Accounting

Each day, Black Diamond automatically aggregates and reconciles account-level positions and transactions from more than **1,000 direct data feeds** – including direct custodian feeds and third-party aggregators. Data is reconciled at the asset level and enriched with current prices, indexes, and ratings, providing your team with a complete and accurate view of your portfolios.

### Seamless Alternative Asset Tracking

Purpose-built workflows simplify management of private equity, hedge funds, real estate, and other illiquid assets. Track returns, multiples, and income across all alternative investments, gain clear visibility into exposures, and access insights through self-serve tools in both advisor and client experiences. With more than **100k alternative assets tracked and reported on**, this unified view enables smarter asset allocation and more informed portfolio decisions.



Elevate your alternatives workflow by pairing Black Diamond with SS&C Accord. Together, they deliver a unified, automated, and accurate experience that enhances the insights you provide to your clients.

## Alternative Investment Servicing

SS&C Accord combines AI and machine learning with an industry-leading professional services team to streamline alternative asset management, reduce operational costs, and create scalable processes.

### Key Benefits Include:

- **Control Costs:** One source of truth eliminates the need for multiple systems.
- **Scale Effectively:** Manage end-to-end data requirements across financial systems.
- **Automate Manual Tasks:** Machine learning powers seamless data maintenance and transmission.

Together, Black Diamond and SS&C Accord provide family offices with the operational efficiency and transparency needed to confidently manage complex alternative portfolios.

### Monitor Emails 24x7

Independently receive communications from underlying investments

### Report

Extract third-party data directly within Black Diamond through seamless integration



### Retrieve & Validate Documents

Digital workers access portals to retrieve 3rd party documents

### Intelligent Automation Process

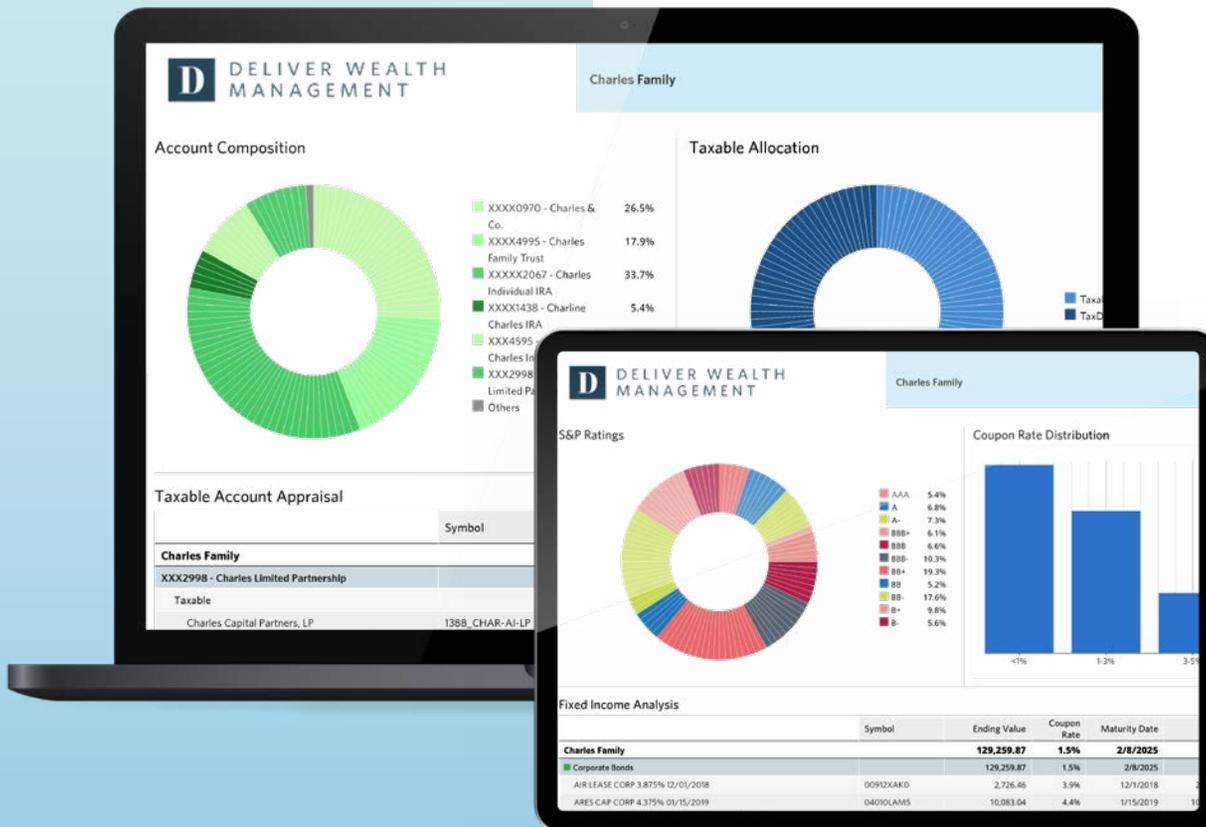
AI extracts and verifies key data points, while experts ensure completeness and accuracy



## Portfolio Management & Reporting

Combine alternative and traditional assets in a single view to comprehensively understand the family's financial picture. Oversee portfolios in the context of the entire family relationship or drill down through a centralized command center to analyze specific entities, households, or client groups. Dynamic, configurable portfolio metric cards provide insights at a glance.

Generate professional, comprehensive reports with ease. Use drag-and-drop functionality or pre-built templates to showcase all family accounts, including alternative assets, partnerships, and custodial holdings. Reports can be shared directly through the client portal of the appropriate individual, providing family members with a seamless, consolidated view of their wealth.





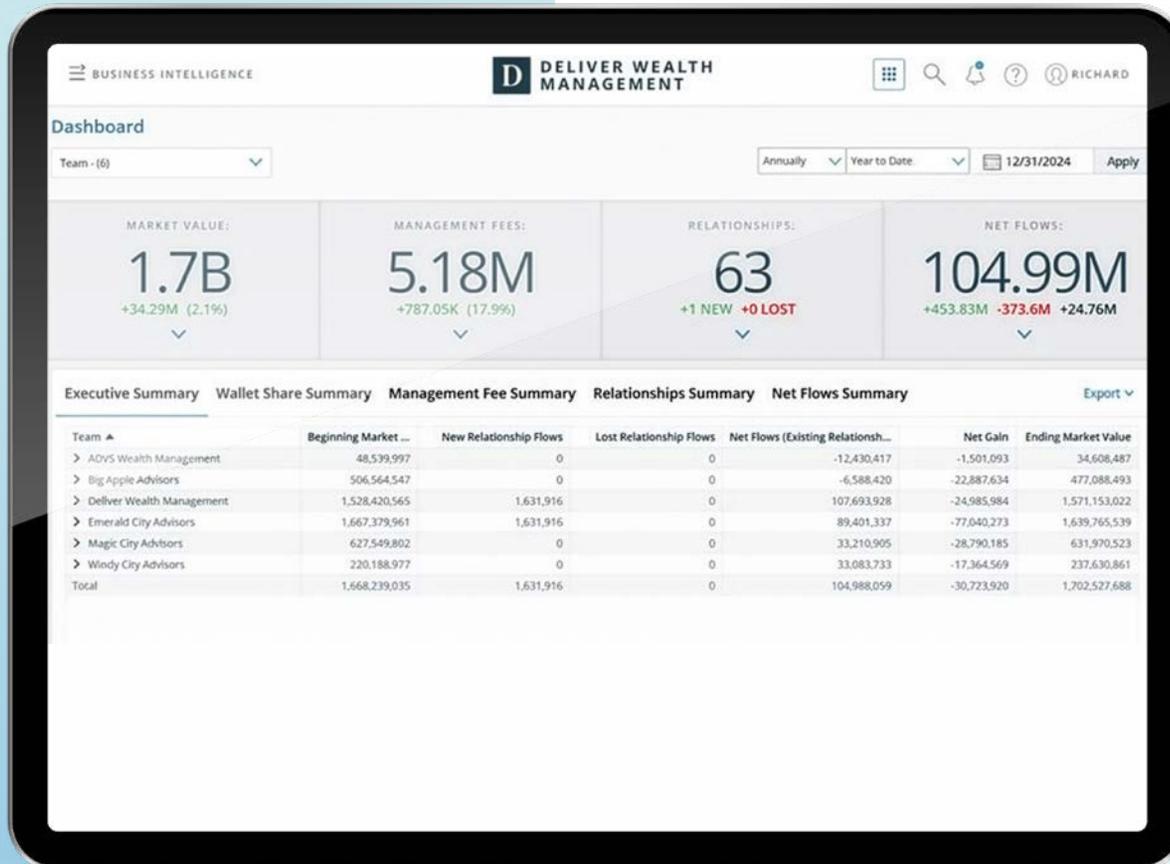
## Business Intelligence & Research

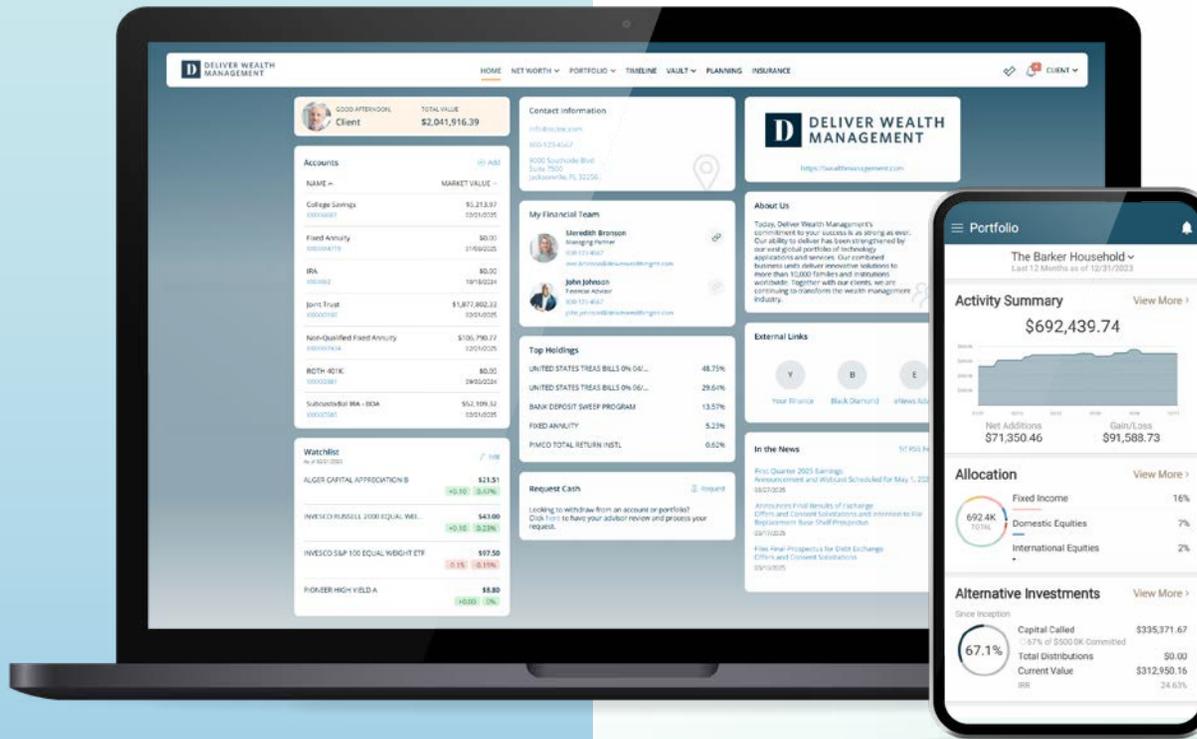
Take the pulse of your business, identify trends and outliers, and examine the finer performance details of your single- or multi-family relationships. Compliance-ready formats, report automation, and more make oversight manageable while providing a 360-degree view of your practice. In addition, access unparalleled data and analytics from Morningstar's Direct Advisory Suite to confidently deliver personalized advice and drive investor success.



## Billing & Revenue Management

Deliver fee transparency that matches the high-touch service of your family office, while preserving consistency across every client relationship. Sophisticated configuration options and intelligent workflows create a seamless billing experience, eliminating errors and unnecessary cycles.





## Client Experience & Communications

Through a custom-branded, interactive client portal, you can document communications with family members or interested parties, such as attorneys and accountants, showcase dynamic portfolio metrics, post to a secure document vault, incorporate outside account aggregation, and balance sheet reporting, among other features.



## Client Relationship Management (CRM)

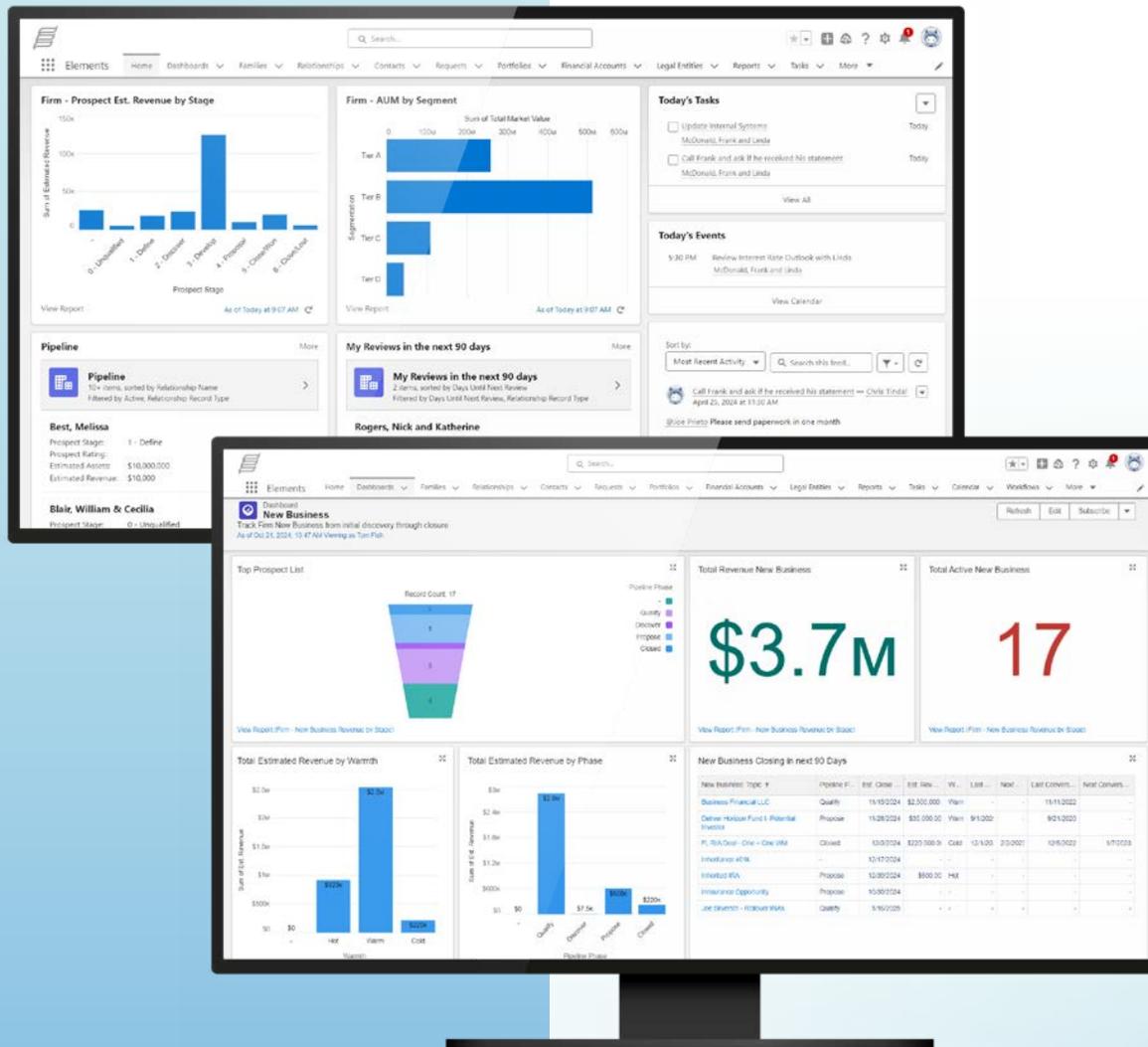
Employ a CRM designed specifically for the complexities of family office relationships.

Black Diamond CRM solutions empower family office teams to manage client relationships with precision and efficiency. Purpose-built for the complexities of multi-generational wealth management, they deliver powerful features out of the box with the flexibility to configure for your unique structure.

From automating efficiency tracking to suggesting proactive client outreach, Black Diamond CRMs, such as Elements or Engage, enable your entire office to deliver the personalized, high-touch service that sets your client experience apart.

### Benefits Include:

- Manage every type of client relationship
- View aggregated AUM value
- Automate processes and elevate client service
- Review, filter, and report on the prior day's holdings
- And much more



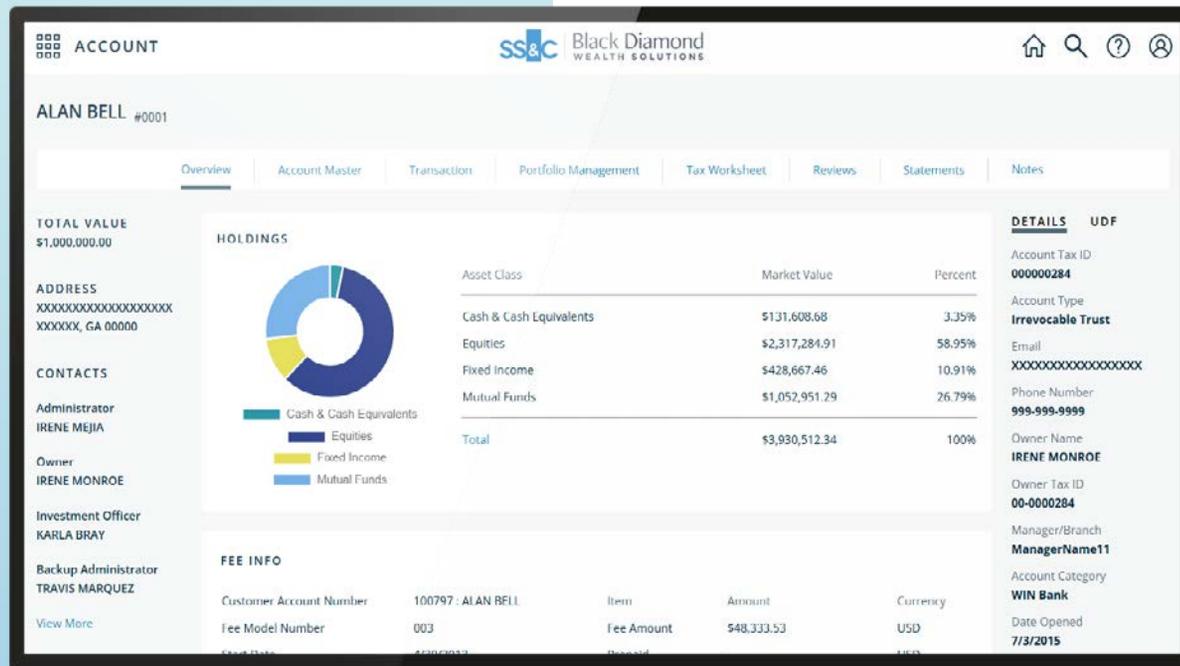


## Trust Services

Leverage cutting-edge technology to provide the information your trust clients want while increasing operational efficiency. Built to support the complexities of multi-generational trusts and family office operations, the platform works seamlessly with your front-office tools and is powered by your back-office data.

### Key Features Include:

- Specialized accounting and reporting for trusts
- Automatic cash flow of account, transaction, and position data
- Client trust statements and tax forms available via an immersive client-experience portal
- Straight-through order processing eases operational burdens



Platform Partners



## Integrations

Leading family offices demand integrated technology, where every component works seamlessly together. Black Diamond delivers this connected experience, providing the oversight and consistency your office needs.

**80+ Pre-Built Integrations  
Across Categories Like:**

- Financial Planning
- Portfolio Analytics
- CRM Systems
- Managed Accounts
- Document Management

**Integration Benefits That Matter:**

- Single sign-on removes speedbumps between platforms
- Connected workflows eliminate double entry
- Embedded content keeps advisors on one platform
- Automated data synchronization ensures accuracy

Plus, our robust API opens endless possibilities. From automating unique workflows to building white-labeled tools that set your firm apart.

## Integrations (continued)

### One Powerful Hub

Direct feeds from major custodians plus **more than 1,000 direct data feeds** power Black Diamond daily. Custodial-specific integrations include:

- Cost basis synchronization
- Straight-through trade processing
- Synced statement and tax document imports
- Digital account opening

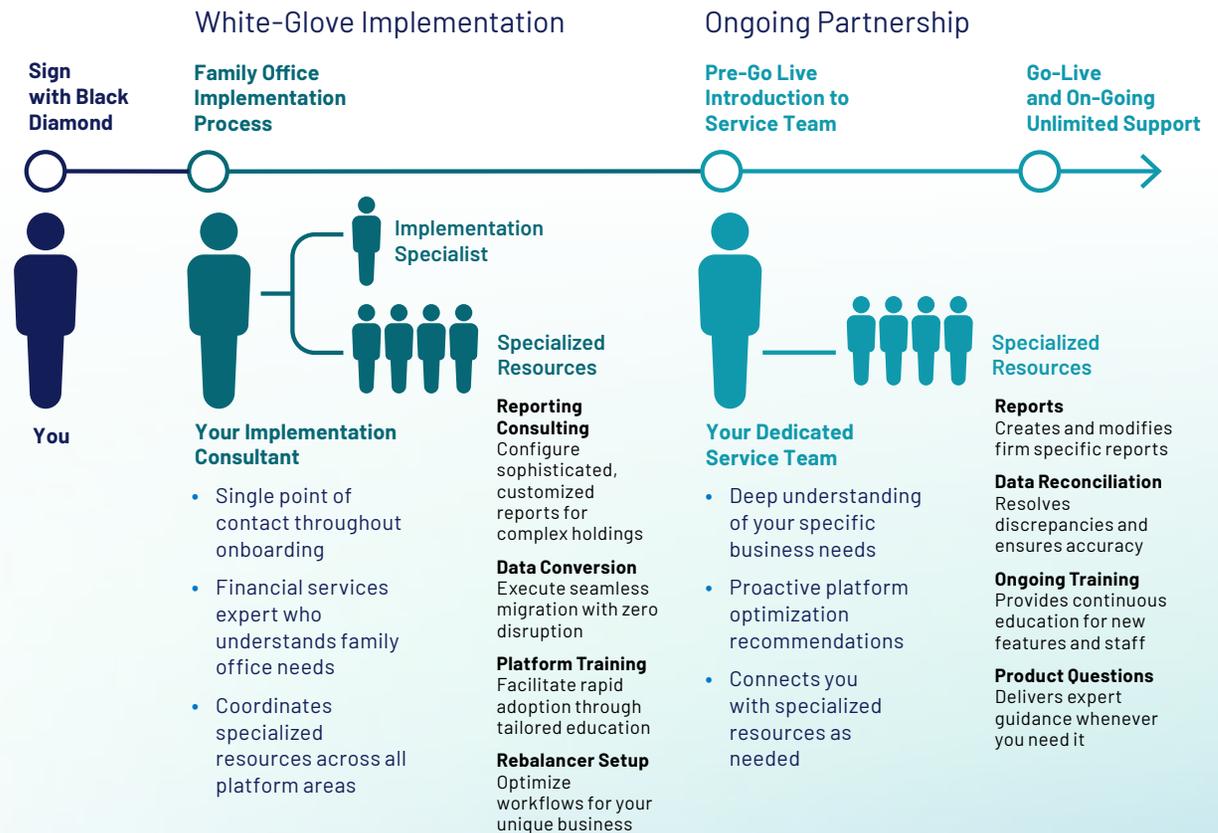
This comprehensive connectivity establishes Black Diamond as a reliable data hub for your technology ecosystem, delivering consistent and accurate information to every connected platform.

#### A Selection of Direct Data Feeds Includes:



We ensure maximum platform adoption through an industry-unique service model designed specifically for family offices. After onboarding, you'll experience a smooth transition into long-term support, with continuity and expert guidance every step of the way.

## Expert Guidance from Day One to Every Day After





## 6x Winner

2025: Consolidated Reporting

2024: Portfolio Management

2023: Compliance

2022: Client Communications

2020: Portfolio Management

2019: Client Reporting

## The Cornerstone of a Successful Business

These statistics help tell our story – the firms that trust us, the assets we help manage, the connections we maintain, and the team dedicated to your ongoing success.

**3,000+**

firms using  
Black Diamond

**\$3.6T+**

in assets under  
management

**400+**

service team  
members

**\$15B+**

invested in research  
& development by  
SS&C since 2012

**150+**

firms leveraging  
trust technology  
and services

**100K+**

alternative investment  
positions are tracked  
and reported on in  
Black Diamond

**1,000+**

direct data sources

**8,000+**

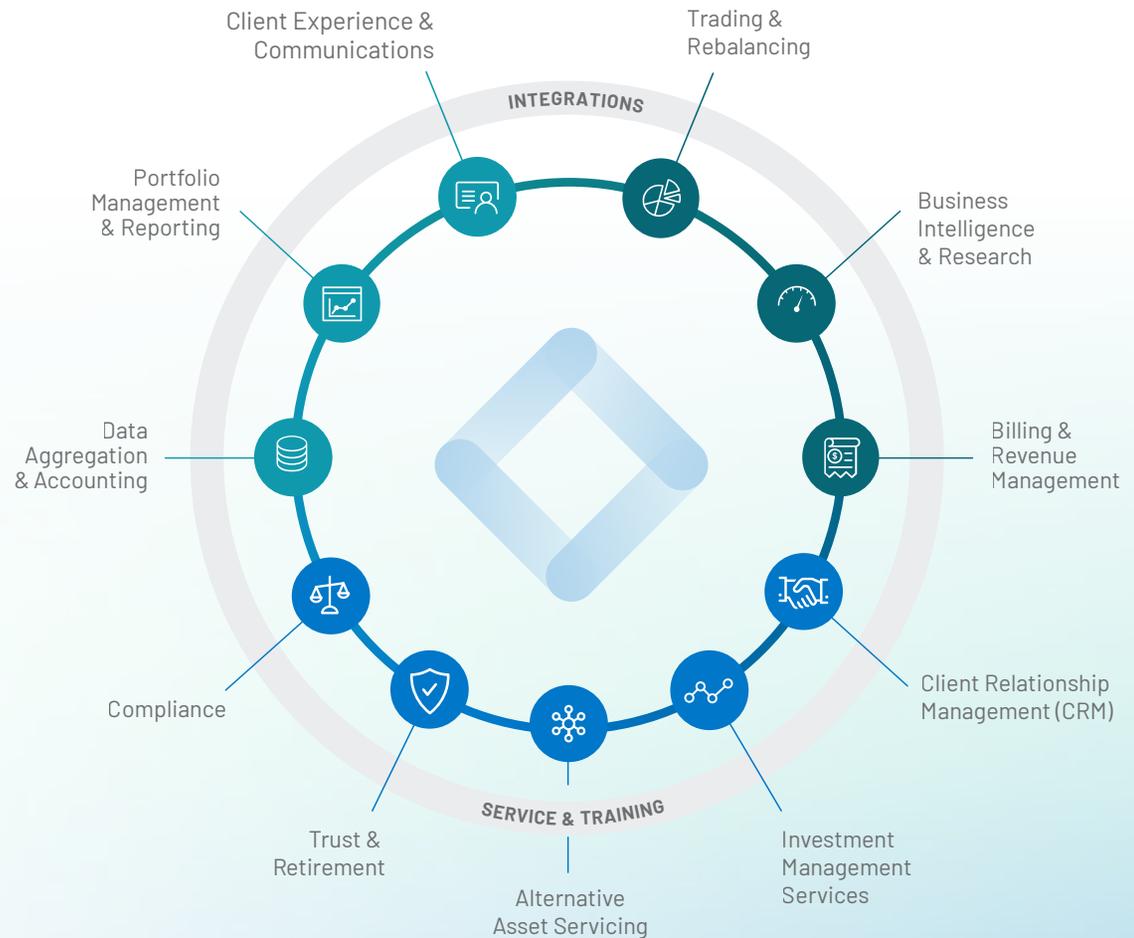
compliance related  
user roles

Data as of July 2025

## Critical Functionality to Support Your Unique Needs

- Comprehensive Portfolio Management
- Asset Level Data Aggregation & Accounting
- Alternative Data Feeds
- Extensive Compliance Oversight
- Next-Generation Trading & Rebalancing
- Customizable Reporting
- Intuitive Dashboards
- Immersive Client Portal
- Turnkey Investment Management
- Interactive CRM Capabilities
- Trust Accounting & Reporting
- And Much More

## Where Every Corner of Your Firm Connects





## For More Information

To learn how SS&C Black Diamond® Wealth Solutions can support your business, request your personalized demo, call 1-800-727-0605, or email [info@sscblackdiamond.com](mailto:info@sscblackdiamond.com).

[sscblackdiamond.com](http://sscblackdiamond.com)