

## MANAGED SERVICES

# Customized Outsourcing & Managed Services for Trust, Wealth & Real Asset Operations

Scores of businesses across the country, from community banks to national organizations, leverage SS&C Black Diamond Wealth Solutions. Black Diamond's approach to Managed Services is second to none, as firms can right-size the solution that best suits their unique needs. Plus, we can tailor our offerings, empowering your firm to retain specific key roles.



#### Managed Services for Trust & Wealth Operations

- · Cash Management
- Asset Setup/Maintenance
- Securities Custody Processing & Settlement
- Mutual Fund Processing & Settlement
- Income & Corporate Action Processing
- Cash Sweep
- Reconciliation
- Statement Processing
- Fee Processing
- Client Reporting



#### Managed Services for Retirement Plans

- Customer Call Center
- Client Reporting & Customer Service Administration
- 1099 Generation
- Payment Processing
- Printing, Fulfillment & Mailing Services



#### Managed Services for Minerals, Oil & Gas

# **Full Management & Operations**

A turnkey service offering where the team oversees and executes all management and operations functions for Mineral, Oil & Gas interests held in trust accounts. From lease negotiations, valuations, and permit tracking to suspended revenue release and production payouts, revenue/expense processing, and reporting, these services rely upon the expertise of longstanding mineral, oil and gas professionals experienced in all facets of Mineral, Oil & Gas management, compliance and the fiduciary responsibilities that accompany them in the trust world.

#### **Operations**

This shared servicing arrangement has the team handle the day-to-day processing of revenues and expenses, as well as the setup and maintenance of new accounts, assets, division orders, and account closures. With this partnership, your firm retains the concentration of the asset management.



# Managed Services for Real Estate, Closely-Held Loans/Mortgages, Farm, Ranch & Timber Assets

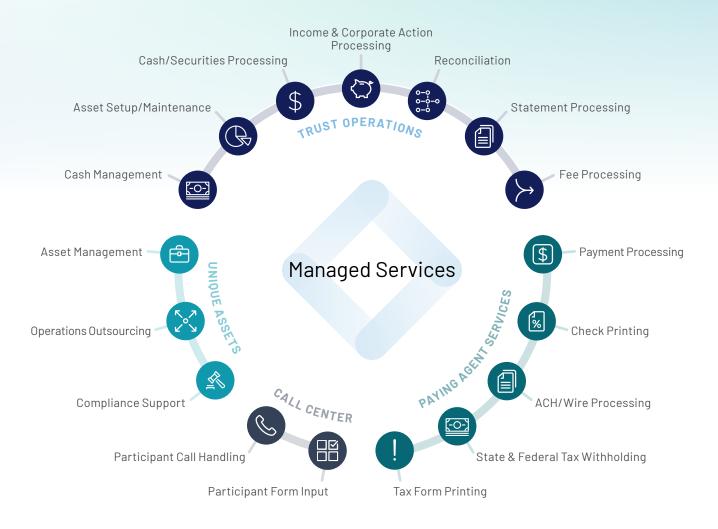
# Full Management & Operation

A comprehensive service where all management, operational tasks, and daily portfolio and property management duties are handled and performed by the team. These services include pre-acceptance and risk assessment, asset valuation, asset reviews, property tax and insurance verification and tracking, ownership verification, loan amortizations, escrows and payoffs, revenue or expense processing with disbursement approval, and delinquency tracking.

#### **Operations**

Portfolio management responsibilities remain with your firm while the team executes operational tasks, including overall revenue and expense processing for all asset classes, delinquency tracking, disbursement management, property tax and insurance tracking, loan processing, and reporting.

#### SS&C Black Diamond Managed Services At-A-Glance



## For more information

By combining Black Diamond's Trust Solution and Managed Services, you can support your firm's unique needs, from simple asset setup/maintenance to call center and back-office operations. To learn more or speak with a member of our team, please get in touch with us today.

sscblackdiamond.com info@sscblackdiamond.com 1-800-727-0605

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