SS&C Black Diamond: Empowering Women & Delivering Compliance Excellence



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S&C's Black Diamond® Wealth Platform is an offering of SS&C Advent, a business unit of SS&C Technologies. Family offices, wealth managers, RIAs, and broker-dealers leverage Black Diamond to streamline operations, gain business insights, and deliver a differentiated client experience.

What's your reaction to winning the Family Wealth Report 'Women in Wealth Technology' Award this year?

I think this award says two important things about SS&C's Black Diamond platform. The first is the terrific opportunities for women to rise to leadership positions within the team. I have always known I had a voice at the table since my earliest days with Black Diamond, and I'm not the only one.

Second, I think this award speaks to the quality of the client experience for Black Diamond users. It's one thing to deliver award-winning technology, which we do, but then we surround that offering with a dedicated team that pulls out all the stops to ensure our clients get the most value from our platform. That's a big differentiator and I am proud to represent that aspect of our business model.

Black Diamond was also recognized as the winner of the 'Compliance' category. Why do you think your organization won this year?

Compliance has become extremely complex and a strain on resources for family offices and wealth managers. We are fortunate that, as part of the SS&C family, we can offer our clients a seamless integration with SS&C's Risk & Compliance Intelligence

Platform (RCI). This automated solution leverages Black Diamond data to strengthen compliance oversight. The combination of Black Diamond and RCI enables firms to demonstrate to the SEC and FINRA that they have effective supervisory controls, dramatically reducing their compliance risks and headaches.

What did your colleagues do to contribute to the success this year?

Everyone on the Client Experience team is really good at listening to our clients and understanding what they care about. The team can then communicate feedback internally so our developers can work on enhancements or integrations that genuinely answer client needs. That type of circular feedback loop is ingrained in the Black Diamond culture. The RCI integration is an excellent example of the kind of innovation that comes from those insights.

What do you hope will be the result of receiving these accolades?

These awards remind our current clients that they are in good hands, and for firms looking to upgrade their core operational platform, this recognition showcases that Black Diamond is a solid and complete enterprise solution backed by a team of people you'll enjoy working with.

Finally, as a woman, I'm honored to be recognized as an industry leader, and I'm thankful to work for a company that values the contributions of women in leadership positions. I encourage women to seek careers in the wealth management industry, and I hope this recognition encourages interest in pursuing careers at SS&C.